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**Deloitte  
& Touche**

January 23, 2001

Andrew Campbell  
MultiMediaSolutions  
935 River Road  
Edgewater, NJ 07020

Dear Drew,

Many thanks – and many thanks to your outstanding staff – for the terrific job you’ve all done in developing our interactive strategy module.

From start to finish it was a text book example of doing everything right. And it paid off – we now have a dynamic, interactive resource tool that our people can reference for quick information about our organization, strategies, goals and progress.


What really impressed me is your team’s attention to detail – particularly the fine-tuning changes as the project wound down (they kind of stuff that can drive you crazy!).

Our management was so pleased with the final product that they are encouraging us to update it on a regular basis. So with any luck we’ll be back for more.

Please express my sincere gratitude to everyone for all that they’ve done – to Lorena, Adrian, Ori and Matt (and anyone else behind the scenes who I may not be aware of).

It was a real pleasure!

Sincerely,



Mark Misercola  
Director/Internal Communications/Tri-State Region

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Tohmatsu**