



KYOCERA MITA AMERICA, INC.
225 SAND ROAD, P.O. BOX 40008
FAIRFIELD, NEW JERSEY 07004-0008
(973) 808-8444

August 20, 2003

Mr. Ed Moskowitz
Multimedia Solutions
935 Edgewater Road
Edgewater, NJ, 07020

Dear Ed,

I would like to take this opportunity, on behalf of Kyocera Mita America, to congratulate you and your firm on the high level of expertise, professionalism, and speed exhibited during the implementation of our recent web initiatives.

As you are keenly aware, companies of our size have many choices when evaluating vendors to undertake the scope of work we have just completed, especially considering the aggressive timeframe we had established. I have personally experienced a similar web development project working directly with Accenture and SAP. I must tell you that based upon the results of our recent engagement; it is unfortunate that I was not aware of Multimedia Solutions at that time. Your team proved that they are "*technologically nimble*" in an environment that demands change and constant revisions.

In addition, I would be remiss if I did not mention that our MIS department was equally impressed. This was due not only to the knowledge level of the people on your team which they had interacted with, but also their level of flexibility and tenacious attitude towards finding the right solutions.

Ed, once again thanks for a job well done. You said you would make my team look good, and you did.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Pietrunti".

Michael Pietrunti
Vice President, Marketing