

# MARSH



MARSH MERCER KROLL  
GUY CARPENTER OLIVER WYMAN

**Dusan Jovanovic**  
Vice President

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July 2, 2009

Steven M. Zaleon  
CEO  
Multimedia Solutions Corp.  
935 River Road  
Edgewater, NJ 07020

**Subject:** Services Provided To Marsh

Dear Steve,

This letter is coming to you later than I had planned, but with no less thanks and appreciation for all the services that Multimedia Solutions provided to Marsh over the last five years.

We received so much positive feedback from our clients and prospects on the Benchmark Portal, which has been developed by Multimedia Solutions and the Marsh's Benchmark Team. We are also continuously impressed with the quality of work, as well as attentiveness of both the sales and technical sides of Multimedia, personified in Ed Moskowitz and Naresh and his team, respectively. Our relationship has evolved and developed over the years, and we hope that the overall positive trend will continue.

We look forward to working with you for the long period of time.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dusan Jovanovic', written over a horizontal line.

Dusan Jovanovic  
Vice President  
Global Benchmark Leader

Copy:  
Ed Moskowitz, Naresh N. Narendran

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