

PRESIDENTIAL LIFE INSURANCE COMPANY



69 LYDECKER STREET
NYACK, NEW YORK 10960
(845) 358-2300

Mr. Ed Moskowitz
Vice President of Sales
Multimedia Solutions Corp.
935 River Road
Edgewater, NJ 07020

September 13, 2001

Dear Ed,

I would like to thank you and the entire Multimedia Solutions team for the dedication and focus you brought to creating the Presidential Life website. We are extremely happy with the results! Multimedia Solutions has delivered a best-in-class website to Presidential Life – one that not only draws rave reviews from our many clients, partners, and employees, but meets all of our interactive objectives.

I want to congratulate the Multimedia Solutions production team under the management of Walt Ewald for making our website development process as smooth as possible. Every member of the team was extremely responsive and continually demonstrated his/her dedication to meeting the highest quality standards. Their hard work is greatly appreciated.

Thank you again for bringing our new website to life and the continued support you provide. Based on our superlative experience on this project, we have no doubts that this is just the beginning of a long and profitable relationship with Multimedia Solutions.

Sincerely,

A handwritten signature in cursive script that reads "Marilyn Shenn". The signature is written in black ink and is positioned above the printed name.

Marilyn Shenn
Senior Vice President, Director IT